

RETURN MATERIAL AUTHORIZATION(RMA)

Drexel Metals will accept invoiced material for return under the following conditions, provided the proper paperwork is completed, returned by the customer to Drexel Metals for validation and a signed RMA has been received by the customer notifying them where the returned material is to be shipped. Drexel Metals will attempt to have material returned to Drexel's closest warehouse location to the customer, but this may not always be possible.

RETURN POLICIES:

1. Material must be in original skidded and packaged condition.
2. Material may not have been opened and used for any purpose.
3. Material will not be accepted for return more than six (6) months from invoice date.
4. Material must have been held and stored in proper indoor conditions protected from all atmosphere's that will lead to the degradation of the product.
5. All original invoices have been paid.

CUSTOMER RESPONSIBILITIES:

1. Shipping charges for the returned inventory solely the responsibility of the customer.
2. A Restocking Fee of 15% of the original invoice value to be assessed. And paid prior to the RMA is issued.